

# DASCOM Solution News

Case study of DASCOM Europe GmbH

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## Successful use for the global IT provider RESA

The Tally Dascom 1140 dot matrix printer takes on a whole new mission: boarding passengers

### The customer

RESA is one of the world's leading providers of IT systems for the airport industry. Based in France, the company has been developing and marketing software solutions for airports, airlines and handling service providers for over 30 years. RESA's airport management solutions supports passenger and baggage handling, among many things, enabling maximum efficiency during check-in and boarding. The company's portfolio also includes hardware and

software packages for biometric registration, self-service kiosks, billing and display systems. RESA equips 300+ airports in 60+ countries in conjunction with 450+ airlines and handles around 500+ million passengers per year.



printer. In the initial test phase, it was immediately clear that RESA had made the right choice with the Tally Dascom 1140 from DASCOM, which ensures the smooth onboarding of passengers as standard.

### Quality and durability guarantee safety

The cooperation between RESA and DASCOM is focused above all on the reliable quality of the printer and on development in partnership. DASCOM convinced RESA with its many years of experience, technical expertise and flexibility.

### Printing passenger lists directly at the gate

The Tally Dascom 1140 dot matrix printer is a small, compact printer with continuous and single-sheet processing, which has now been given a whole new range of tasks by RESA: it is used during onboarding and prints passenger lists directly at the gate before passengers board the aircraft. The small, powerful dot matrix printer can print up to four carbon copies and replaces another printer system that has been discontinued.

### Close cooperation, adaptation and certification of the Tally Dascom 1140

RESA was looking for a new printer manufacturer and turned to DASCOM. The robust Tally Dascom 1140, which is often used in the industrial sector, immediately came up. DASCOM made a strong impression with its uncomplicated approach and adjusted its dot matrix printer to meet RESA's strict criteria and standards, which are necessary for



smooth processing at the gate. In close cooperation with RESA, the Tally Dascom 1140 was adapted to RESA's software environment and a roll holder was developed. Then came the certification of the

RESA currently has more than 100 printers in use in France. This is only the beginning. The close cooperation will be expanded – RESA has left no doubt about that.

# Matrix printers from DASCUM – simply unmatched

## At home at all airports – Tally Dascom 1140 with roll holder

Based on the proven quality of the Tally Dascom 1140 the roll holder version is especially designed for roll paper applications that can be found on airports, railways and travel agencies.

### Easy installation

The support has been designed to be set up by any user. The user just clips while being firmly fixed and connect the equipotential bonding to the printer chassis.

### User friendly operation

Made of metal, it will easily withstand rough handling by users and can work with roll up to 2 kilogram. When exchanging the paper roll the axle won't be lost as it is fixed to the mechanism.

### Space saving

No additional footprint required as the roll holder is fixed on the printer. The back of the printer can be positioned at the edge of the desk and the roll media will not be affected. Users will be able to move the printer without worrying about the roll support because it is attached to the printer.

### Highlights at a glance:

- Compact 9-pin narrow carriage printer
- Up to 400 characters per second
- Ideal for airport applications
- Solution designed for airport counters
- Excellent paper holding
- 7 million character long capacity ribbon

### Interfaces

Standard: USB 2.0  
Optional: Parallel IEEE-1284,  
Serial RS-232C,  
Ethernet (10/100)

### Roll paper

max. roll diameter: 130 mm / 2 kg  
min. core diameter: 20 mm



Tally Dascom 1140  
with roll holder

## The products of DASCUM Europe GmbH:

### Dot-matrix Printers

#### Innovative all-rounders.

The right decision if you need to print quickly, cost-effectively and in large volumes with carbon copies.

### Flatbed Printers

#### Strong guys.

Whether multiple sets or continuous forms, perfect for recipes, receipts, application forms, invoices, loading lists, etc.

### Thermal Printers

#### Robust and compact.

Suitable in several areas such as production, medical supplies or trade for a wide variety of uses.

### Mobile Printers

#### The work place professionals.

Compact in size, well thought out details, cost-effective basic model with numerous upgrade features.

### Card Printers

#### Fast and reliable.

Whether company cards, loyalty cards or cashless payments – the right cards have to meet many requirements.

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