

Date: 07/08/2026
Author: Torsten Franz
Distribution: Partners

DTC & RT Card Printer

SN-DASCOM_Card_macOS_FWUpdateTool_001_EN

New macOS Firmware Update Tool

A new macOS Firmware Update Tool is now available for the **DC-2300, DC-4100, DC-7600, DC-8600, and DC-8600PRO** card printers.

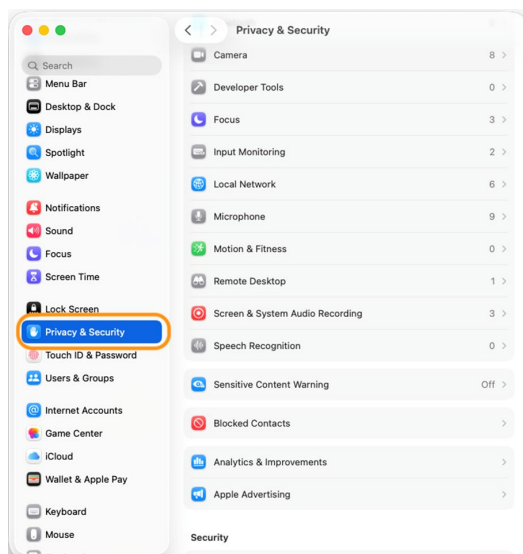
This application enables macOS users to perform a **firmware update via the printer's Root Mode** (see the User Manual or Service Note) using a USB connection.

Under certain circumstances, **after extracting the ZIP file** and launching the application, the message **"CardPrinterUpdateTool" Not Opened** may appear on your macOS system



In this case, you need to adjust the macOS security settings by following these steps:

1. Click **"Done"** to close the error message.
2. Then open **System Settings** and navigate to **Privacy & Security**.



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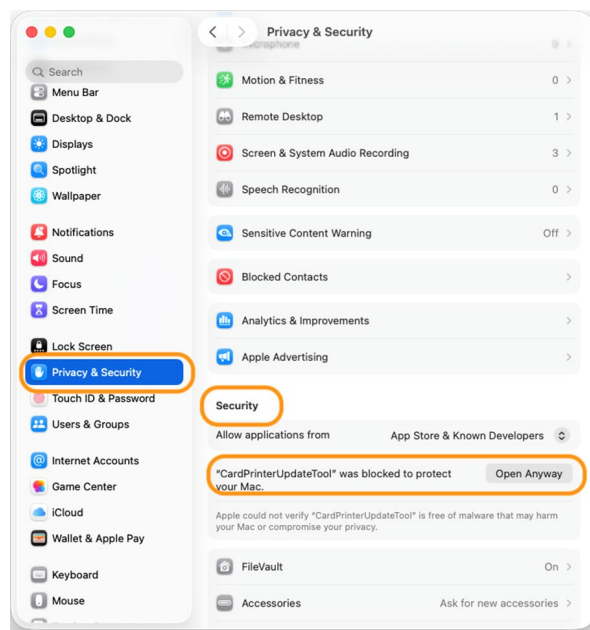
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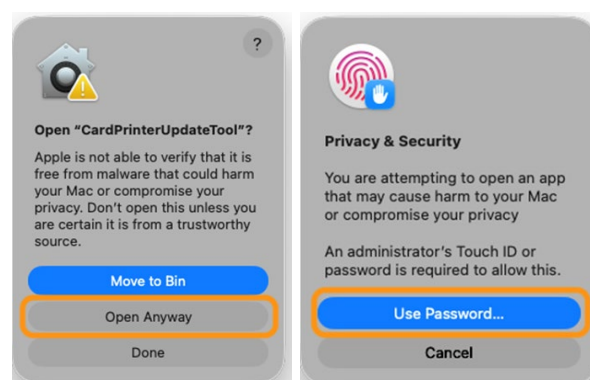
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- In the Privacy & Security section, scroll down on the right-hand side to the **Security** section and enable opening the application by clicking **"Open Anyway"**.



- In the following window, click the **"Open Anyway"** button. To complete the process, the **admin password** is required for confirmation.



- This process only needs to be performed once. After that, the application can be opened at any time without any further issues.

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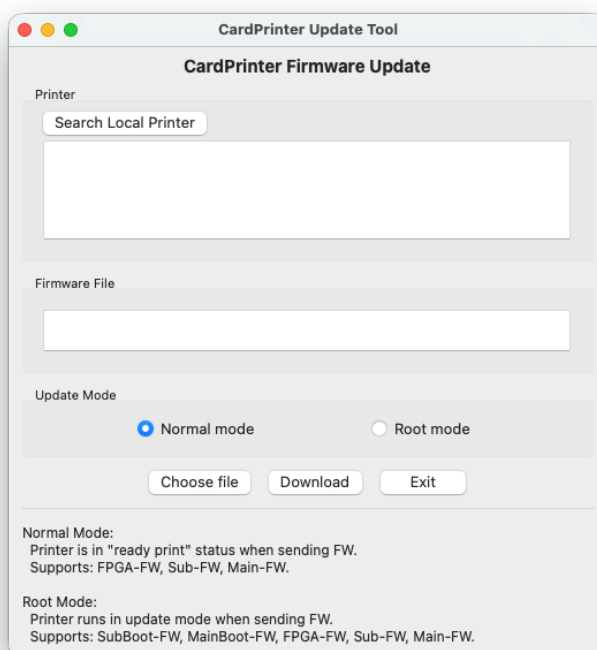
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Please follow the steps below after successful installation of application:

- 1) Launch the **DASCOM_Card_macOS_FWUpdateTool**.



- 2) Connect the printer to your computer using a USB cable.
- 3) Put the printer into **Root Mode** (for example, on the DC-8600, switch on the printer while simultaneously pressing and holding both button  &  until "UPDATING" appears on the display / For DC-7600 & DC-2300: The display shows "Update Mode").
- 4) **Important:** A new printer name will appear. This printer must be installed before proceeding.
- 5) In the **"Search Local Printer"** field, select the corresponding printer.
- 6) Click **"Choose File"** and select the xxxxxxxx.mot firmware/boot block file that you previously extracted and saved on your computer.

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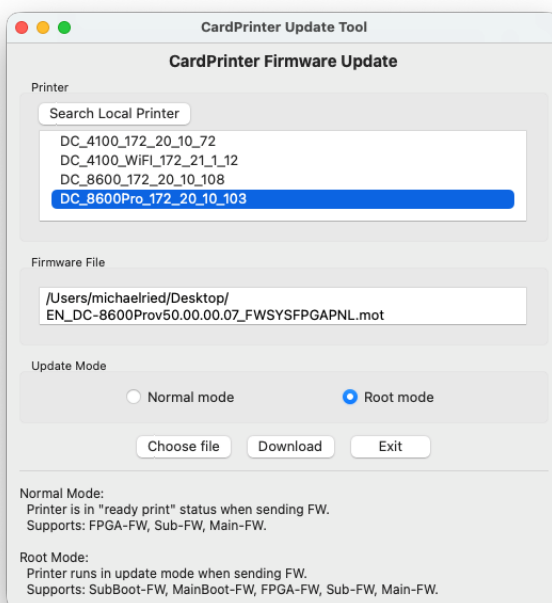
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- 7) Under Update Mode, select **ROOT-Mode**, then click the **"Download"** button to start the firmware transfer.



- 8) Once the update has been completed successfully, click **"Exit"** to close the application.

Please also follow the instructions provided in the Service Notes included with the firmware package.

After updating the printer firmware, we also recommend updating the printer driver to the latest version.

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